



**BERTAZZI & SOLDI S.r.l.**

## *Quality Policy and Environment.docx*

*Issued on  
09/01/17*

The management at B&S srl have agreed to develop an integrated management system within the company for QUALITY in accordance with UNI EN ISO 9001:2015 and ISO TS 16949: 2009, and for the ENVIRONMENT in accordance with UNI EN ISO 14001: 2004, with the aim of offering products that meet customer expectations while complying with national and international standards.

We want to consolidate our position as a leader with regard to quality and customer service while also contributing to personal wellbeing, with special focus on the environment, safety in the workplace, and respect for the rights of all employees.

All activities are based on respecting the following values:

- research, innovation, and the development of business processes which are the fruit of contributions from all company members working in a team. As a result we believe in continuing professional and personal development for everyone at the company;
- monitoring environmental performance and continually improving environmental management as a means to sustainable industrial development which meets the requirements of all parties involved;
- involvement that helps to spread a climate of belonging and increases levels of satisfaction; it is our responsibility to adopt the mindset of viewing the company as a community in the local area, and spread this philosophy.

Bertazzi & Soldi s.r.l. undertakes to:

- guarantee maximum customer satisfaction by considering it our main benchmark when implementing company choices, be they strategic or operational;
- reduce costs and production waste by aiming for zero defects, with an increase in competitiveness;
- prevent accidents at work and reduce risk relating to activities with the involvement and participation of employees;
- promote personal development by providing information and ongoing training, encouraging a sense of responsibility and participation in strategic and organisational choices;
- design and review the objectives of each company process at regular intervals (even in relation to the environment with appropriate targets), in order to improve effectiveness and efficiency;
- check the suitability of this policy at least once a year with relation to its effectiveness;
- keep the internal and external lines of communication open with regard to quality and environmental issues, including this Policy to be circulated to all personnel and external

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parties involved, in order to communicate company objectives relating to quality, the environment and safety;

- formulate an awareness and development plan for suppliers, creating partnerships that encourage a more competitive process in the full supply of products;
- maintain and develop a fleet of production machinery which is increasingly efficient and reliable and suited to the requirements of current and future markets;
- always comply with legislation for businesses and any other guidelines on the environment adopted by the company;
- improve continually, respect the environment and prevent pollution, which can appear under different forms and concern various direct or indirect environmental aspects;
- regularly check that the company complies with environmental legislation and requirements;
- regularly assess the suitability of the quality and environmental management systems in relation to company business and the company's environmental impact through internal audits.

The MD has appointed Matteo Soldi as the company representative who, regardless of any other responsibilities, has the authority and is responsible for ensuring that the requirements outlined in the combined quality/environmental system manual and any other applicable documents comply with the requirements of standards UNI EN ISO 9001:2015, ISO/TS 16949:2009 and UNI EN ISO 14001:2004 in accordance with the intentions of the management.

Bertazzi & Soldi S.r.l.  
Managing Director  
*Gianpaolo Soldi*